Prior to templating:

- All sinks, hobs and existing worktops must be removed.
- Units need to be correctly installed, levelled and secured.
- Taps, sinks and hobs (or templates) should be available on site for our templater to check
- Walls should be prepared to a smooth finish to ensure a flush fit.
- Over-mounted sinks and hob cut outs can prove a problem. Any bar
 point will not take unnecessary pressure because of the reduced size,
 therefore reducing its strength. If the cut out is 500mm-520mm and
 the worktop is 600mm deep the cut out area can be weak and may
 need extra support with the cut out being cut on site, which is a
 dusty procedure.
- Granite worktops can be made to any depth such as 650mm-700mm which allows you to have more workspace. (units being fixed away from the wall with brackets etc)
- Under-mounted sinks must be secured to an MDF sub-base with a tolerance of at least 3-4mm for the final finish.
- Sub-bases for tables or breakfast bars must be on site and available.
- Where 20/20 or 20mm granite is being used a wooden sub-base must be fixed on top of the units, set 10mm back from the front edge of the carcasses.





Prior to installation:

- No units should be moved after templating.
- Some base units may require reinforcements to take the weight of the granite worktops prior to installing, including support rails at the back of or between units.
- You should not sit or stand on the worktops. Doing so may result in the wooden units bending or moving resulting in the granite breaking so making sure everything is rigid is crucial. Extra support legs can be installed in units over the height of 1000mm to prevent movement.

General:

- Wall tiling should be installed after the installation of your granite worktop.
- Ensuring all plumbing is in the correct position is your responsibility.
- We will need clear access to the room in order to template and install your worktop.
- Please ensure all removable items have been moved from the work area and all entrances, we do not accept responsibility if any accidental damage occurs.
- We will require exclusive access to the room during templating and installation.
- Any sink and hob cut outs reduces strength and the weakness will remain during the process of installation.
- The customer and/or representative of your company must be present and available during the templating and installation process.





Terms & conditions:

Failure to follow these guidelines could result in extra charges and delays in your installation.

Any additional items or amendments must be notified to the office as the staff fitting your worktop will only follow the instructions on their worksheet.

Whilst we have made every effort to outline and highlight any possible issues regarding the efficient templating and fitting of your product, our templater will point out any other features that may need addressing before their return.

You should inspect the product/s and check that they meet your expectations of quality and suitability for the purpose you intend to use them. Thank you for reading, your cooperation is appreciated.

The customer and/or representative of your company must be present and available during the templating and installation process.